

How do I get an Case number to return my Hakko unit for service?

Please contact our Customer Support Department at 661-294-0090 and request to open a case to return your product to us for service.

Please be sure the have the model and serial number of the unit ready as well as a brief explanation of the problem you are having.

In some cases, we may be able to give you a solution and walk you through the issue without having to return the unit to us.

HakkoUSA Knowledge Base

<https://kb.hakkousa.com/Knowledgebase/10052/How-do-I-get-an-Case-number-to-...>